Dental Office Manager Development Continuum

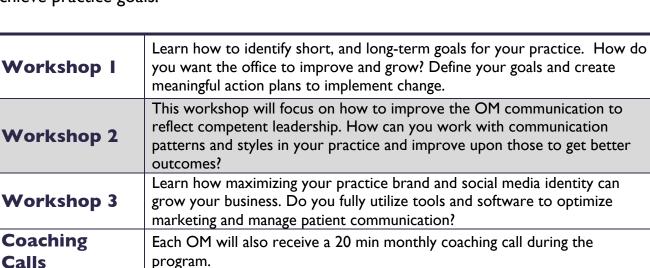
Participant-driven workshops analyzing unique issues Office Managers experience and customizing solutions.

3 Workshops / 3 Months

PROGRAM DESCRIPTION

Office Managers (OM) experience more pressure to lead, manage, and coach employees to achieve the goals in a dental practice than ever before.

The workshops include analysis and discussion of real-life case studies provided by the participants to design and develop an action plan for behavior change in their practice to achieve practice goals.



PROGRAM OBJECTIVES

- > Collaborate and communicate more effectively with doctors/owners
- Practice brand social media identity
- Understand business growth by the numbers
- Improve your understanding of software tools and metrics to measure success
- > Evaluate and assess protocols and systems in your dental practice
- Maximize impact of your personal communication style
- Create solutions for conflict and confrontation









Tamara Niedzolkowski, refreshdental

Tamara has an insightful, action-oriented, and flexible approach to working as a trainer, facilitator, and coach. She is dedicated to assisting individuals and organizations achieve practice goals that support integrity and enhance team spirit and excellence in the workplace. She works with dental clients all over New England helping them optimize their branding and marketing strategies and improving overall team performance.

FACILITATOR	Tamara Niedzolkowski, M.A.	
AUDIENCE	Office Managers (OM)	
Continuum Schedule	Session I:	Mon, October 21 Mon, November 18 Mon, December 16
COACHING CALLS	20 minutes /month (3 calls) per OM during the program	
TIME	4pm – 6pm (2 hours)	
LOCATION	Patterson Boston Branch 400 Research Drive #110 Wilmington, MA 01887	

ATTENDEES	8-12 OMs		
COST	\$300		
REGISTRATION	By Friday October 18, 2019		
REGISTRATION INSTRUCTIONS			
EMAIL		Tamara@refreshdent.com	
INFORMATION IN	EMAIL	 Your Name Dental Practice Name, Location, and Phone Number Session One (October-December 2019) 	
PROGRAM PAYMENT		 Make check payable to Hayden Education LLC Mail to: Hayden Education LLC 504 Silver St Rollinsford, NH 03869 	
		Include Your Name and Practice Name on Check	
Please feel free to call Tamara any time at 603-498-0397 if you have any questions.			